



FLYING BUTLER

APARTMENTS

Dear Guest(s),

As the COVID-19 (Coronavirus) situation continues to be a part of our everyday lives, we have updated our guidelines as follows:

What should I do to prevent catching and spreading the virus?



Wash hands frequently with soap and water or use a sanitiser gel



Catch coughs and sneezes with disposable tissues



Throw away used tissues (then wash hands)



If you don't have a tissue use your sleeve



Avoid touching your eyes, nose and mouth with unwashed hands



Avoid close contact with people who are unwell

Advice for people who think they may have coronavirus

Step one



Do not go to a GP surgery, pharmacy or hospital

Step two



In England, go online to 111.nhs.uk, in other parts of the UK call 111. Do NOT go to a GP, pharmacy or hospital

Step three



You may be asked to self-isolate

Step four



Your details may be passed to local health protection teams

Step five



You may then be tested for the virus

Step six



A doctor or nurse will give you advice on what to do next

Source: NHS England/Public Health England

If you have tested positive for COVID-19, please contact us immediately on +44 (0)800 652 2552

If you're quarantining following your arrival and you'd prefer for our housekeeping & maintenance staff to NOT enter your apartment during your quarantine period, please contact our Guest Services Team to let us know.

The safety of our guests and staff is our number one priority. As the COVID-19 situation continues, Flying Butler Apartments will need to make decisions to protect our guests and staff, which may include the removal of our weekly housekeeping & maintenance services. Alternative measures will be introduced in their place.

Please contact us at any time should you have any questions. (help@flyingbutler.com or +44 (0)800 652 2552)