



FLYING BUTLER  
APARTMENTS

## COVID-19 (Coronavirus) Policy

The safety of our guests and staff is our number one priority. As the Coronavirus situation continues, we may need to adapt our housekeeping & maintenance services accordingly and without notice. Please read on to find out how our current services apply to your booking:

- **If you test positive for Coronavirus:**
  - You do NOT need to self-isolate for any period of time.
  - You do NOT need to inform our Guest Services team.
  - Our weekly housekeeping & maintenance services will resume as usual.
  
- **If you prefer to self-isolate after testing positive for Coronavirus:**
  - Please contact our Guest Services team to speak about our Weekly Care Package procedure.
  
- **If you are showing symptoms of Coronavirus during your stay:**
  - You do NOT need to self-isolate for any period of time.
  - You do NOT need to inform our Guest Services team.
  - Our weekly housekeeping & maintenance services will resume as usual.
  
- **If you prefer to self-isolate whilst showing symptoms:**
  - Please contact our Guest Services team to speak about our Weekly Care Package procedure.

If you have any questions that have not been answered above, please contact our Guest Services Team on **+44 (0)800 652 2552** or email [help@flyingbutler.com](mailto:help@flyingbutler.com).